dfcu 2020 Full Year Results



STATEMENT FROM BOARD OF DIRECTORS

"Our core business is solid and continues to grow year on year, and we are pleased to announce the proposal to pay dividends to our Shareholders."

We are pleased to announce the audited results for the vear ended 31st December 2020. Due to the COVID-19 pandemic, 2020 was unprecedented in many ways having an adverse impact across the world and in Uganda affecting many sectors and livelihoods in different ways. While the impact of the pandemic affected our business operations, the Bank demonstrated resilience in the face of adversity and our core business remained strong and continued to grow year on year. We are therefore pleased to announce the proposal to pay dividends to our Shareholders.

In response to the pandemic environment, we re-evaluated and made proactive adjustments to our business model, risk management frameworks and business continuity plans. Additionally, we promoted the usage of digital channels and supported customers, especially the SME's to restart their businesses as the lockdown was gradually eased. By remaining close to the customer and constantly evaluating the environment, we continue to deploy new capabilities to support our customers and grow our business.

Business Environment

Global growth contracted by 3.5% due to major disruptions to supply chains that affected productivity of key economic sectors and similarly, Uganda's GDP growth contracted to 1.4%. The economy is estimated to rebound to 5% GDP growth by the end of 2021, but the pace of recovery will depend on how fast business activity picks up and the effectiveness of the measures put in place to contain the spread of the Corona Virus. As a business, we remain optimistic about a faster recovery of the local economy on account of a successful national vaccine roll out program and a resilient business community.

Response to the COVID-19 Pandemic

As a responsive business, we recognized the challenges occasioned by the pandemic and took the following measures to ensure safety and business continuity;

- Reduced / removed charges on the use of digital channels.
- 2. Enhanced the alternative channels functionality and increased our digital footprint.
- Provided credit relief to customers with loan restructures, rescheduling and repayment holidays.
- Provided support to businesses and households with new and additional funding.
- Supported the National COVID Taskforce with items in cash and in kind.

In respect to the well-being of our employees, we provided personal protective equipment, regular mass testing, safe transport services to and from work and enabling tools for remote working.

Highlights

While provisions for loans and impairment of the financial asset had a negative impact on profitability, there were positive underlying trends in our core business as follows;

- Net loans and advances to customers grew by 15%.
- Customer Deposits grew by 27%.
- Total assets increased by 18%.
- Proposed dividend of 50.33 Shillings per share.

Earnings Performance

Total revenue remained relatively stable year on year despite the impact of the pandemic and a declining interest rate environment.

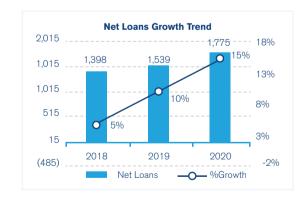
Loan provisions increased by 107% and impairment of the financial asset rose by 400%, to reach 50 Billion consequently posting a net profit for the year of 24 Billion. The Financial asset is composed of non-performing loans that were taken over from the 2017 transaction.

Dividends

The company remained well capitalized with capital ratios of 19.34% and 20.94% for tier one and two capital respectively. Liquidity position remained strong with an average liquid assets ratio above 35%. Considering this robust liquidity, strong equity shareholders and healthy capital position, the Board has recommened a dividend payout to the shareholders.

Supporting Business and Individual Customers

We extended support to personal, Small and Medium Enterprises across the country with credit funding and advisory services especially on business continuity, in addition to providing credit relief in terms of loan reschedules, restructures and repayment holidays. We continue to provide this relief as part of enabling customers to 'Restart and Thrive' post the 2020 pandemic. Furthermore, customers who suffered job loss and had credit facilities were provided with insurance payments to meet their loan obligations. Our overall provision of credit to various sectors of the Economy resulted in a 15% growth in net loans and advances to customers.



Harnessing the Digital Experience

In our continuous quest to enhance the customer experience, we further invested in digital capabilities that supported growth of new and existing business. We enhanced the functionality of our online and mobile banking, expanded the agent banking network both in footprint and functionality and rolled out a new fleet of Intelligent ATMs with real time deposit acceptance. Furthermore, solutions were deployed for savings and investment groups that eased group administration and member savings via the mobile phone. Subsequently, our customer deposits grew by 27% for the



Financial Strength

Sustained growth of total assets underpins the strength and viability of our business. Total assets grew by 18% to 3.499 Trillion Shillings. This robust growth in assets positions us uniquely to deliver improved earnings in the years ahead.



The Future

Over the years, our company has made significant investments to shore up institutional capabilities that enabled us to navigate the pandemic and its resultant effects. Our endeavor to play an active role in transforming the economy and enhancing the well-being of people is in line with the efforts of economic recovery in the new normal environment. Even though challenges remain for a number of sectors, we remain committed to supporting small and medium scale enterprises, advancing the cause of women in business, supporting key sectors of the economy in Agriculture, Manufacturing, Trade, Construction, Communications and Services. We have also laid the foundation to play an active role in the emerging Oil and Gas Sector.

We shall also continue to invest in capabilities that increase convenience for customers in the digital and alternative channels space and innovate products and services that improve the efficiency of our services and provide an allround excellent customer experience.

Appreciation

We thank all our customers and stakeholders for choosing us as their preferred financial partner and we reiterate our commitment to "Making More Possible."

Board of Directors







dfcu 2020 Full Year Results



dfcu Group Extract of Consolidated Financial Statements for the year Ended 31 December 2020

REPORT OF THE INDEPENDENT AUDITOR ON THE PUBLISHED SUMMARY CONSOLIDATED FINANCIAL STATEMENTS OF dfcu LIMITED

Oninion

The summary consolidated financial statements, which comprise the summary consolidated statement of financial position as at 31 December 2020, the summary consolidated statement of comprehensive income, summary consolidated statement of changes in equity and summary consolidated statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of dfcu Limited and its subsidiary, dfcu Bank Limited, (together "dfcu Group") for the year ended 31 December 2020.

In our opinion, the accompanying summary consolidated financial statements are consistent, in all material respects, with the audited consolidated financial statements which are prepared in accordance with International Financial Reporting Standards and the requirements of the Companies Act, 2012 of Uganda.

Summary Consolidated Financial Statements

The summary consolidated financial statements do not contain all the disclosures required by International Financial Reporting Standards and the requirements of the Companies Act, 2012 of Uganda. Reading the summary consolidated financial statements and the

nary Consolidated Statement of Financial 2019 Cash and balances with Bank of Uganda 606.750 394.892 Balances with banking instituitions 195,441 111.116 Marketable (trading) securities 58,357 22 630 Loans and advances (Net) 1 775 316 1 539 323 Investment securities 517.005 486 771 Equity investments 9.651 9.763 189.700 Other assets 131.149 12.688 2.870 Deferred income tax asset 107,208 152,999 Property and equipment 10,342 Investment property 19.242 Intangible asset 36.681 37,737 Liabilities and shareholders' equity Customer deposits 2.595.347 2.039.037 Derivative financial instruments 97 Balances due to banking institutions 10.968 10 002 Other liabilities 76.548 59.064 1.773 2.783 Current income tax payable 181.852 Borrowed funds 237.999 Subordinated debt 36,560 36,560 2.520 2,919 Provisions Total liabilities 2,905,665 2,388,364 Retained earnings 356.157 355.676 Proposed dividends 37.651 FVOCI Reserve (1.542) (598) Reserves 14 055 Total shareholders' equity 592.912 569.779 Total liabilities and shareholders' equity 3.498.577 2,958,143

auditors' report thereon, therefore, is not a substitute for reading the audited consolidated financial statements and the auditors' report thereon. The summary consolidated financial statements and the audited consolidated financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited consolidated financial statements.

The Audited Consolidated Financial Statements and our Report thereon

We expressed an unmodified audit opinion on the audited consolidated financial statements in our auditors' report dated 30 March 2021. That report also includes the communication of key audit matters. Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the current period.

Directors' Responsibility for the Summary Consolidated Financial

The directors are responsible for the preparation of the summary consolidated financial statements which are consistent with the audited consolidated financial statements prepared in accordance with International Financial Reporting Standards and the requirements of the Companies Act. 2012 of Uganda.

III. Summary Consolidated Statement of Comprehensive Income		dfcu Group
	2020	2019
	Shs 'M	Shs 'M
Income		
Interest on deposits and placements	21,461	6,886
Interest on loans and advances	262,845	251,492
Interest on government and other securities	59,516	66,931
Foreign exchange income	19,300	14,669
Fee and commission income	50,773	65,449
Net income from other financial instruments at FVTPL	486	9,644
Other income	297	1,739
Total income	414,678	416,810
Expenditure		
Interest expense on deposits	(89,579)	(76,006)
Interest expense on borrowings	(14,437)	(21,805)
Interest expense on financial lease liability	(6,418)	(7,404)
Impairment losses on financial instruments	(30,632)	(14,774)
Fair value losses on other financial instruments	(50,488)	(10,105)
Operating expenses	(191,639)	(185,750)
Total expenditure	(383,193)	(315,844)
Profit before income tax	31,485	100,966
Income tax expense	(7,408)	(27,564)
Profit after tax	24,077	73,402
Other comprehensive income	(944)	(465)
Total comprehensive income	23,133	72,937
Earnings per share	32.18	98.11

Auditors' Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited consolidated financial statements based on our procedures, which were conducted in accordance with International Standards on Auditing (ISA) 810 (Revised), Engagements to Report on Summary Financial Statements

Einst 1 yours

Ernst & Young
Certified Public Accountants
Ernst & Young House
Plot 18 Clement Hill Road
Shimoni Office Village
P.O. Box 7215, Kampala, Uganda
Date: 30 March 2021

IV. Summary Consolidated Statement of Cash Flows		dfcu Group
	2020	2019
	Shs ' M	Shs ' M
Cash flow from operation activities		
Interest receipts	324,654	325,309
Interest payments	(107,257)	(97,811)
Net fee and commission receipts	50,773	65,449
Net income from other financial instruments at FVTPL	486	9,644
Net trading and other income received	18,995	16,408
Recoveries on loans previously written off	2,804	1,081
Interest paid on the lease liability	(986)	(3,292
Cash payments to employees and suppliers	(120,605)	(208,533
Income tax paid	(17,977)	(25,242
Cash flow from operating activities before changes in operating assets and liabilities	150,887	83,013
Changes in operating assets and liabilities	218,014	22,829
Net cash flow from operating activities	368,901	105,842
Net cash used in investing activities	(33,305)	(23,499
Net cash (used in) / from financing activities	(85,981)	(127,282
Net (decrease) / increase in cash and cash equivalents	249,615	(44,939
Cash and cash equivalents at 1 January	347,708	392,647
Unrealised gain on cash and cash equivalents	518	
Cash and cash equivalents at 31 December	597,841	347,708

V. Summary Consolidated Statement of Changes in Equity								
	Share Capital	Share premium	Distributable Reserves	Non - distributable reserves	FVOCI Reserve	Regulatory reserve	Proposed dividend	Total
	Shs ' M	Shs ' M	Shs ' M	Shs ' M	Shs ' M	Shs ' M	Shs ' M	Shs ' M
At 31 December 2019	14,963	185,683	343,563	12,113	(598)	14,055	-	569,779
Profit for the year	-	-	24,077	-		-	-	24,077
Transfers from regulatory reserve	-	-	14,055	-		(14,055)	-	-
FVOCI Revaluation	-	-	-	-	(978)	-	-	(978)
Loss allowance FV OCI	-	-	-	-	34	-	-	34
Dividend Paid	-	-	-	-		-	-	-
Dividend proposed	-	-	(37,651)	-		-	37,651	-
Transfer from other reserves	-	-	12,113	(12,113)	-	-	-	-
At 31 December 2020	14,963	185,683	356,157	-	(1,542)	-	37,651	592,912

V. Message from the Directors

The consolidated financial statements were approved by the Board of Directors on 29 March 2021.

The Board is proposing a dividend of Shs 50.33 per share less withholding tax where applicable (2019: Nil).

Shareholders are advised to note that book closure and dividend payment date details shall be availed in a later communication.



Holeh

Elly Karuhanga Chairman, dfcu Limited

dfcu 2020 Full Year Results



dfcu Bank Limited Extract of Financial Statements for the year Ended 31 December 2020

REPORT OF THE INDEPENDENT AUDITOR ON THE PUBLISHED SUMMARY FINANCIAL STATEMENTS OF dfcu BANK LIMITED

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 31 December 2020, the summary statement of comprehensive income for the year then ended, and related notes, are derived from the audited financial statements of dfcu Bank Limited for the year ended 31 December 2020.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements which are prepared in accordance with International Financial Reporting Standards and the requirements of the Companies Act, 2012, the Financial Institutions Act. 2004 (as amended) and the Financial Institutions Regulations of Uganda

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by International Financial Reporting Standards, the requirements of the Companies Act, 2012, the Financial Institutions

Act, 2004 (as amended) and Financial Institutions Regulations of Uganda. Reading the summary financial statements and the auditors' report thereon, therefore, is not a substitute for reading the audited financial statements and the auditors' report thereon. The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

The Audited Financial Statements and our Report thereon

We expressed an unmodified audit opinion on the audited financial statements in our auditors' report dated 30 March 2021. That report also includes the communication of key audit matters. Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the current period.

Directors' Responsibility for the Summary

The directors are responsible for the preparation of the summary financial statements in accordance with the Financial Institutions

(External Auditor) Regulations, 2010 and the Financial Institutions Act, 2004 as amended by the Financial Institutions (Amendment) Act, 2016.

Auditors' Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standards on Auditing (ISA) 810 (Revised), Engagements to Report on Summary Financial Statements

Ernst & Yours

Ernst & Young Certified Public Accountants Ernst & Young House Plot 18 Clement Hill Road

Shimoni Office Village P.O. Box 7215, Kampala, Uganda Date: 30 March 2021	
IV. Other disclosures	
Contingent liabilities	
Acceptances and letters of credit	
Acceptances and letters of credit	
Acceptances and letters of credit Guarantees and performance bonds	

III. Summary Statement of Comprehensive Income		dfcu Bank
	2020	2019
	Shs 'M	Shs 'M
Income		
Interest on deposits and placements	21,461	6,886
Interest on loans and advances	265,284	253,812
Interest on government and other securities	59,516	66,931
Foreign exchange income	17,504	14,718
Fee and commission income	50,743	65,295
Net income from other financial instruments at FVTPL	486	9,644
Other income	297	117
Total income	415,291	417,403
Expenditure		
Interest expense on deposits	(89,591)	(76,238)
Interest expense on borrowings	(14,014)	(21,438)
Interest expense on financial lease liability	(6,418)	(7,404)
Impairment losses on financial instruments	(30,632)	(14,774)
Fair value losses on other financial instruments	(50,488)	(10,105)
Operating expenses	(191,595)	(185,854)
Total expenditure	(382,738)	(315,813)
Profit before income tax	32,553	101,590
Income tax expense	(8,236)	(26,780)
Profit after tax	24,317	74,810
Other comprehensive income	(944)	(465)
Total comprehensive income	23,373	74,345

IV. Other disclosures dfc		dfcu Bank
	2020	2019
	Shs 'M	Shs 'M
Contingent liabilities		
Acceptances and letters of credit	-	-
Guarantees and performance bonds	271,869	541,845
Total	271,869	541,845
Commitments		
Undrawn stand-by facilities and other commitments to lend	37,289	51,377
Total	37,289	51,377
Non performing loans and other assets	94,095	89,117
Interest in suspense	13,188	7,198
Bad debts written off	13,905	32,500
Large loans exposures	351,286	175,655
Insider loans exposures	2,179	3,697
Capital Position		
Core capital	482,159	493,825
Supplementary capital	39,987	44,813
Total qualifying capital	522,146	538,638
Total Risk Weighted Assets (RWA)	2,493,694	2,525,621
Core capital to RWA	19.34%	19.55%
Total Qualifying capital to RWA	20.94%	21.33%

V. Message from the Directors

The financial statements were approved by the Board of Directors on 5 March 2021 and approved by Bank of Uganda on 26 March 2021. The Board is proposing a dividend of Shs 132.17 per share less withholding tax where applicable (2019:Nil). The payment will be subject to approval from Bank of Uganda based on the circular issued on 24th March 2020 disclosing the measures to

promote capital resilience in the wake of the COVID-19 pandemic

THE WALL

Mathias Katamba

Angellina Namakula Ofwono

. Summary Statement of Financial dfcu Bank 2020 2019 Shs 'M Shs 'M **Assets** Cash and balances with Bank of 606.750 394,892 Uganda 195.441 111.116 Balances due from other banks Marketable (trading) securities 58.357 22.630 Loans and advances (Net) 1.775.316 1.539.323 14,252 Amounts due from group companies Investment securities 517.005 486.771 9.651 9.763 **Equity investments** 185.528 Other assets 130.624 Deferred income tax asset 11,523 3,102 Property and equipment 153,459 167.336 36.218 37.274 Intangible asset Assets held for disposal 29.089 Total assets 3,539,365 2.971.987 Liabilities and shareholders' equity 2.595.347 Customer deposits 2,039,037 Balances due to other banks 10,968 10,002 197 Amounts due to group companies 1.714 Derivative financial instruments 97 Other liabilities 141,785 95,454 Current income tax payable 4.302 177.350 233.453 Borrowed funds Subordinated debt 36.560 36.660 2,919 **Provisions** 2,520 **Total liabilities** 2,967,546 2.423.541 Share capital 30,000 30.000 Share premium 175,197 328.513 329,792 Retained earnings Proposed dividends 39.651 **FVOCI** Reserve (1,542)(598)14,055 571,819 548,446 Total shareholders' equity Total liabilities and shareholders' 3,539,365 2.971.987 equity



